

# Floyd County

## Career Training, Employment, and Job Readiness

**Kentucky Office of Vocational Rehabilitation**  
275 E. Main Street  
Mail Drop 2-EK  
Frankfort, KY 40621

Phone: 502-564-4440  
Toll Free: 800-372-7172  
Fax: 502-564-6745  
Fax: 502-564-1268

## Child Services

**Protection and Permanency**  
311 N. Arnold Avenue  
Prestonsburg, KY 41653

Phone: 606-889-1724  
Fax: 606-889-1727

**Child Support Office**  
P.O. Box 1083  
Prestonsburg, KY 41653-1083

Phone: 606-886-7925  
Fax: 606-886-8438

**Family Education Assessment Treatment (F.E.A.T.)**

Phone: 859-824-5074

**Health Access Nurturing Development Services (H.A.N.D.S.)**

Phone: 502-564-3756

**Parenting Help for Teens**  
<http://members.tripod.com/xila/teens.html>

**Floyd County Family Resource Center**  
236 North Lake Drive  
Prestonsburg, KY 41653

Phone: 606-886-7088

## Clothing

**Big Sandy Family Abuse Center**  
P.O. Box 1297  
Prestonsburg, KY 41653

Phone: 606-285-9097  
Phone: 606-886-6025  
Crisis Line: Toll Free: 800-649-6605

**Christian Service Ministry**  
Rt. 1101  
Drift, KY 41619

Phone: 606-377-6266

## **Disability Services**

### **Protection & Advocacy**

100 Fair Oaks Lane, Suite 302

Frankfort, KY 40601

\*Issues related to disability

[www.kypa.net](http://www.kypa.net)

Phone: 800-372-2988

Fax: 502-564-0848

## **Domestic Violence**

### **National Domestic Violence Hotline**

**Battered Women Justice Project**

Toll Free: 800-779-SAFE

Toll Free: 800-903-0111

## **Educational Opportunities**

### **Floyd County GED Information**

Phone: 606-886-7334

### **Big Sandy Community & Tech College**

One Bert T. Combs Drive

Prestonsburg, KY 41653

Phone: 606-886-3863

### **Education Vocational Rehabilitation**

207 West Court Street

Prestonsburg, KY 41653

Phone: 606-886-9461

### **Floyd County Family Resource Center**

236 North Lake Drive

Prestonsburg, KY 41653

Phone: 606-886-7088

## **Ex-Offender/Sex Offender Assistance & Advocacy**

### **Bluegrass Reentry Council**

#### **Chrysalis House**

1589 Hill Rise Drive (Off of Versailles Road)

Lexington, KY 40504

[www.KentuckyReentry.org/](http://www.KentuckyReentry.org/)

Phone: 859-977-2502

Fax: 859-233-9231

**Protection & Advocacy**  
100 Fair Oaks Lane, Suite 302  
Frankfort, KY 40601  
\*Issues related to disability  
[www.kypa.net](http://www.kypa.net)

Phone: 800-372-2988  
Fax: 502-564-0848

**Mission Behind Bars and Beyond**  
P.O. Box 22034  
Louisville, Kentucky 40252

Phone: 502-459-4282

## **Financial Assistance**

**Child Support Enforcement**  
311 North Arnold Ave  
Prestonsburg, KY 41653

Phone: 606-886-2792

**Cabinet for Families & Children**  
**Dept. for Community Based Services**  
1209 North Lake Drive  
Prestonsburg, KY 41653

Phone: 606-886-3871

## **Food Assistance**

**Cabinet for Families & Children**  
**Dept for Community Based Services**  
1209 North Lake Drive  
Prestonsburg, KY 41653

Phone: 606-886-3871

**God's Pantry-East Food Bank**  
65 Resource CT  
Prestonsburg, KY 41653

Phone: 606-886-8598

## **Gambler's Anonymous**

1-888-GA-HELPS

## **Government Agencies (Includes State & Local Officials/Police Agencies)**

### **Sheriff's Office**

Court Street  
Prestonsburg, KY 41653

Phone: 606-886-6711

### **Family Court**

127 S. Lake Drive  
Prestonsburg, KY 41653-1981

Phone: 606-886-1667

Fax: 606-886-9995

### **Circuit Clerk**

P.O. Box 3365  
Prestonsburg, KY 41653

Phone: 606-886-9902

### **Family Court**

127 S. Lake Drive  
Prestonsburg, KY 41653

Phone: 606-886-9901

Fax: 606-886-9995

## **Halfway Houses, Homeless Shelters, & Housing**

No locations were listed for this county.

## **Healthcare**

### **Highlands Regional Medical Center**

5000 Kentucky Route 321  
Prestonsburg, KY 41653

Phone: 606-886-8511

### **McDowell ARH Hospital**

9879 Kentucky Route 122  
McDowell, KY 41647

Phone: 606-377-3400

### **Saint Joseph – Martin**

11203 Main Street  
Martin, KY 41649

Phone: 606-285-5181

### **Floyd County Health Department**

283 Goble Street  
Prestonsburg, KY 41653

Phone: 606-886-2788

Fax: 606-886-9318

# **HIV/AIDS**

**KY HIV- AIDS Program**

Toll Free: 800-420-7431

## **Hotlines**

**(All Toll Free)**

|   |               |
|---|---------------|
| 1-800-Children (crisis for parents)                           | 800-432-9251  |
| Abuse Hotline   | 800-752-6200  |
| Adoption Hotline  | 800-432-9346  |
| Adult & Child Health (Dept. for public health)                | 800-462-6122  |
| KY HIV- AIDS Program  | 800-420-7431  |
| Alcohol/Drug Hotline  | 800-729-6686  |
| Alcoholics Anonymous  | 800-467-8091  |
| Bluegrass First Steps   | 800-454-2764  |
| Cancer Information Service                                    | 800-422-6237  |
| Cabinet for Health & Family Services Ombudsman                | 800-372-2973  |
| Cabinet for Health & Family Services Secretary's Office       | 800-564-7042  |
| Child/Adult Abuse   | 800-752-6200  |
| Child Support Info/Enforcement Hotline                        | 800-248-1163  |
| Child Support Voice Response System                           | 800-443-1576  |
| Community Based Services                                      | 800-635-2570  |
| Community Mental Health Centers                               | 800-928-8000  |
| Consumer Product Safety Commission                            | 800-638-2772  |
| Department for Housing  | 800-669-9777  |
| Food and Drug Administration                                  | 800-FDA-4010  |
| Food Stamp Case Changes Reporting                             | 800-248-5861  |
| Foster Care Information                                       | 800-232- 5437 |
| General Crisis  | 800-592-3980  |
| Home Health Agency Hotline                                    | 800-635-6290  |
| Ken PAC Information (Kentucky Patient Access and Care System) | 800-635-2570  |
| Long Term Care Ombudsman                                      | 800-372-2991  |
| Adult and Child Health Info Line                              | 800-462-6122  |
| Medicaid Managed Care Ombudsman                               | 877-807-4027  |
| Medicaid Member Services                                      | 800-635- 2570 |
| Mental Health Counseling                                      | 800-928-8000  |
| National Lead Info Center Clearinghouse                       | 800-424-LEAD  |
| Poison Emergency and Info                                     | 800-222-1222  |
| Pregnancy Crisis Centers                                      | 800-432-9337  |
| Rape Crisis Hotline   | 800-422-1060  |
| SIDS "Black to Sleep" Campaign                                | 800-505-CRIB  |
| Special Needs Adoption  | 800-423-9346  |
| Spouse Abuse Hotline  | 800-544-2022  |
| State Health Insurance Assistance Program                     | 877-293-7447  |
| Suicide Prevention  | 800-928-8000  |

|   |              |
|---|--------------|
| Welfare and Medicaid Fraud                      | 800-372-2970 |
| Women, Infant, & Children (WIC) Program         | 800-462-6122 |
| Women's Cancer Screening                        | 800-462-6122 |
| Lexington-Fayette-Urban County Government       |              |
| Domestic Violence Prevention Board              | 859-258-3803 |
| Kentucky Domestic Violence Association          | 502-209-5382 |
| National Sexual Assault hotline                 | 800-656-4673 |
| Prevent Child Abuse Kentucky                    | 800-432-9251 |
| Kentucky Attorney General's Office              | 800-372-2551 |
| National Domestic Violence Hotline              | 800-779-     |
| SAFE  |              |
| Battered Women Justice Project                  | 800-903-0111 |
| National Network to End Domestic Violence       | 202-543-5566 |
| Resource Center on Child Protection and Custody | 800-527-3232 |

## **Identification: Birth Certificates, Driver's License, Social Security**

### **Driver's License**

#### **Floyd Circuit Clerk**

Justice Center  
127 South Lake Drive  
Prestonsburg, KY 41653  
Phone: (606) 889-1660

#### **Social Security Office – Main Office**

601 W. Broadway, Room 101  
Louisville, KY 40202

Local Number: 866-716-9671  
National Toll Free: 800-772-1213  
TTY: 502-582-5517

#### **Floyd County Social Security Office**

US 23 North 5322 Auxier Road  
Prestonsburg, KY 41653

Phone: 606-886-8525

### **Birth Certificate Information**

#### **Office of Vital Statistics**

275 E. Main Street, 1E-A  
Frankfort, KY 40621

Phone: 502-564-4212

## **Legal Help**

**ARDF**  
120 N. Front Avenue  
Prestonsburg, KY 41653

Phone: 606-886-3876 Extension: 147

**Appalachian Research and Defense Fund of Kentucky**  
120 North Front Avenue  
Prestonsburg, KY 41653-1221  
[www.ardfky.org/](http://www.ardfky.org/)

Toll Free: 800-556-3876

## **Mental Health and Substance Abuse Services**

**Mountain Comprehensive Center**  
<http://www.mtcomp.org/>

Phone: 606-886-8572

Phone: 606-886-4350

Crisis Number: Toll Free: 800-422-1060

### **Hospital:**

**Hazard ARH**  
102 Medical Center Drive  
Hazard, KY 41701

Phone: 606-439-1331

### **Substance Abuse and Mental Health Service Administration**

<http://mentalhealth.samhsa.gov/databases/facility-search.aspx?state=KY>

**Protection & Advocacy**  
100 Fair Oaks Lane, Suite 302  
Frankfort, KY 40601  
\*Issues related to disability  
[www.kypa.net](http://www.kypa.net)

Phone: 800-372-2988

Fax: 502-564-0848

### **Support Groups:**

**National Alliance for the Mentally Ill (NAMI) Kentucky**  
NAMI Kentucky  
C/O Somerset Community College  
808 Monticello Street  
Somerset, Kentucky 42501  
[www.nami.org/MSTemplate.cfm?micrositeID=157](http://www.nami.org/MSTemplate.cfm?micrositeID=157)

Phone: 606-451-6935

Phone: 606-451-6936

Toll Free: 800-257-5081

### **Alcoholics Anonymous**

<http://area26.net/Meetings/meetings.html>  
[http://www.aacincinnati.org/central\\_office.html](http://www.aacincinnati.org/central_office.html)

Toll Free: 800-467-8091

**Narcotics Anonymous**  
<http://portaltools.na.org/portaltools/MeetingLoc/>

Toll Free: 800-662-HELP (4357)

**Kentucky Narcotics Anonymous**  
<http://www.nakentucky.com/>

**Mental Health Association of Kentucky**  
120 Sears Avenue Suite 213  
Louisville KY 40207  
[mhaky@mhaky.org](mailto:mhaky@mhaky.org)  
<http://www.mhaky.org/>

Phone: 502-638-3501  
Toll Free: 888-705-0463  
Fax: 502-896-1306

**Medication Assistance Programs:**

**Partnership for Prescription Assistance**  
[www.pparx.org/](http://www.pparx.org/)

**NAMI Resource**  
[http://www.nami.org/Content/ContentGroups/HelpLine1/Prescription\\_Drug\\_Patient\\_Assistance\\_Programs.htm](http://www.nami.org/Content/ContentGroups/HelpLine1/Prescription_Drug_Patient_Assistance_Programs.htm)

**RXAssist: Accessing Pharmaceutical Patient Assistance Programs**  
<http://www.rxassist.org/>

**RXHope**  
[www.rxhope.com](http://www.rxhope.com)

## **Transportation**

**2-1-1** is an easy-to-remember telephone number that connects people with important community services, including transportation options.

# **Veteran's Services**

## **Kentucky Department of Veteran's Affairs**

1111 B Louisville Road

Frankfort, KY 40601

[www.veterans.ky.gov](http://www.veterans.ky.gov)

Toll Free: 800-572-6245

Phone: 502-564-9203

Fax: 502-564-9240

## **Readjustment Counseling Services [RCS]**

US Department of Veteran's Affairs

810 Vermont Avenue, NW

Washington, DC 20420

[www.va.gov](http://www.va.gov)

877-WAR-VETS

877-927-8387